LIMITED FACTORY WARRANTY

JOOLA North America, LLC ("JOOLA") warrants iPong Table Tennis Robots are free from defects in workmanship and materials under normal personal use and conditions for a period of one year from the date of original purchase in the United States and Canada.

**iPong Registration**
Registration must be completed within 10 days from the date of your purchase of the iPong Table Tennis Robot. You can access the registration form here and submit your information electronically.

**What is Covered**
Except as provided below, the Limited Warranty covers all defects in materials and workmanship.

This Limited Warranty is void if the iPong Table Tennis Robot is:

- damaged through improper usage, negligence, misuse, abuse, transportation damage, acts of nature, or accident (including failure to follow the instructions supplied with the iPong Table Tennis Robot)
- used in commercial applications or rentals
- modified by anyone not authorized by the Company

If during the Limited Factory Warranty period, any part or component of the iPong Table Tennis Robot is found by JOOLA to be defective, JOOLA will, at its discretion, repair the unit, offer a replacement unit (either the same or an equivalent model), allow the original retailer of the unit to exchange the defective unit with a new unit (either the same or an equivalent model), or refund the original purchase price of the unit, without charge for labor or parts. JOOLA’s obligation to repair, replace, or exchange the unit, however, is limited to the amount of the original purchase price of the iPong Table Tennis Robot.

THIS LIMITED WARRANTY IS AVAILABLE ONLY TO THE ORIGINAL PURCHASER OF THE iPONG TABLE TENNIS ROBOT AND IS VALID IN THE UNITED STATES AND CANADA ONLY.

JOOLA’S LIABILITY IS LIMITED TO THE REPAIR OR REPLACEMENT, AT ITS DISCRETION, OF ANY DEFECTIVE iPONG TABLE TENNIS ROBOT AND DOES NOT INCLUDE ANY LIABILITY FOR INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY KIND.

THIS WARRANTY IS EXPRESSLY MADE IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED.

Reordering Parts
Please contact JOOLA North America, LLC and have the following information ready:
- Original Product number
- Part Number (from assembling instructions)
- Credit card information (number, expiration date, CVC code, billing name and address) for payment processing (if after warranty)
- Shipping address for replacement parts

iPong Customer Service Department
15800 Crabbs Branch Way Suite 250
Rockville, MD 20855

info@ipong.net
www.ipong.net

15800 CRABBS BRANCH WAY, SUITE 250
ROCKVILLE, MD  20855

www.ipong.net
**IELNC**

**IPONG ASSEMBLY INSTRUCTIONS**

1. Remove contents from the box.
2. Line up the holes from the core engine to the holes on the ball hopper. Line up the tab on the hopper. Drape and thread them into the notches in the agitator.
3. Align the holes from the core engine to the holes on the agitator. Drape and thread them into the notches in the agitator.
4. Attach the agitator to the core engine by lining up the holes on the agitator with the holes in the core engine. Push to lock.

**OPERATIONAL INSTRUCTIONS**

**NOTE:** iPong® can be used with 40mm table tennis balls.

1. Before turning on the iPong®, make sure that the ball hopper is attached to the core engine. Rotate agitator so that the notch in the agitator is aligned with the ball hopper ball entry hole. This will reduce the noise created by the agitator. Your iPong® is now ready to be used.
2. Place two table tennis balls into top assembly.
3. Place iPong® at the opposite end of the table. Line up the holes from the core engine to the holes on the agitator. Push to lock.
4. Set the remote control on your end of the table and turn the power button until the orange light is on.

**REMOTE CONTROL**

The iPong® comes with a wireless remote control that helps you adjust your iPong®. Customize your iPong® experience by using the remote to:

- Adjust the frequency, the spins, and the speed to get a fast and strong shot from your iPong®. Customize your iPong® to your preferences of each user.

5. Adjust each dial to your liking. Refer to the instructions below on how to customize the frequency of ball play.

**SPIN ADJUSTMENT**

There are two spin buttons on your remote control called ‘Topspin’ and ‘Backspin’. Use these buttons to offer you maximum control in creating your own table tennis experience. Use the controls to play the desired amount and type of spin.

1. To increase topspin, decrease the ball speed to get a fast and strong shot from your iPong® at the end of the table and maximize the speed to get a faster topspin. iPong® is fully customizable to cater to the preferences of each user.

**DEUTSCH**

**IPONG BAUANLEITUNG**

1. Entfernen Sie die Inhalt aus der Box.
2. Lineieren Sie die Löcher im Motor mit den Löchern im Aufbau aus. Stellen Sie die waagerechte Richtung ein. Drehen Sie die Längen in den Motor und drehen Sie sie bis zum Einfügen.
3. Lineieren Sie die Löcher im Aufbau mit den Löchern auf der Plattform auf der Oberseite des Motors und drücken Sie sie bis zum Einfügen.

**FRANÇAIS**

**MONTAGE DU IPOONG**

1. Enlevez les pièces du carton.
3. Alignez les trous de la pièce centrale avec ceux de la pièce du dessus. Appuyez pour verrouiller.
5. Insérez l’agitateur de commande de spin au centre de la pièce centrale avec motor et enfiché dans le panneau.

**ESPANOL**

**INSTRUCCIONES PARA EL ENSAMBLADO**

1. Extraiga los componentes de la caja.
2. Alinee los agujeros de la pieza central con los de la parte superior. Empuje para asegurar.
3. Alinee los agujeros de la pieza central con motor con la pieza con arreo, dé la vuelta y empuje.
4. Alinee el agitador con la pieza central con motor alineando los agujeros en el centro de la pieza central con motor. Presione para asegurar.
5. Inserte el Agitador de Control de Spin en el agujero central de la pieza central con motor y empuje en la pared.

**PROJECTION DISTANCE**

Projection distance of the balls on the table can be adjusted using the spin remote as well. As explained in the spin adjustment instructions, this feature is also dependent on the spin settings. To increase the distance of the projected ball, increase the backspin. To decrease the distance of the ball project it, decrease the topspin of the backspin dial. Regarding spin, adjust the topspin dial 30x627 by setting the desired spin level and ensure you are adjusting the backspin.

**TABLE POSITION**

With the iPong® being so compact, users can simply move it around on the table to create their ideal shot. Place the iPong® near the common to maximize the angle or place the iPong® at the end of the table and maximize the speed to get a faster topspin. iPong® is fully customizable to cater to the preferences of each user.

**FAQs/TROUBLESHOOTING TIPS**

**Balls get jammed immediately after re-winding?**

- Remove all balls from the ball feeder and the shooter. Let the iPong run empty. Reload the balls while the iPong is running.
- This problem is often caused by one or more of the spin control knobs. Use the Off-Position feature on the Main Power Switch to eliminate the problem. Make sure not to turn the machine off, remove jammed balls from the discharge hole, and then making sure to adjust the spin knobs so that they are slightly on when turning the iPong back on.

**What can I do once a ball is jammed or stuck inside the iPong?**

- Unplug or remove the battery for the unit. With a coupon finger in reach and feed the ball out. You can also tip the unit upside down and shake it to remove the balls.
- Check our user manual for a list of different shots and how to achieve them.

**Rotating plate tab broken?**

- The rotating plate is a sensitive part and can break if the iPong® is not handled carefully. Once the rotating plate has broken it cannot be fixed manually. You will need to contact customer service for a replacement part.

**What to do with all the balls lying around on the floor?**

- You can carry our Table Tennis Practice Net. It attaches to your table and will catch any balls hit into it, so they don’t make it to the floor. Available on our website, www.ipong.net under Accessories.
- You could also try our Ball Pickup Net. It is a convenient net with an extendable handle to make ball collection easy. Available on our website, www.ipong.net under Accessories.

**Do the iPong require any routine maintenance or cleaning?**

- This is a common occurrence and not a defect in the product. It is time to replace the iPong with balls.

**Motors very loud while playing?**

- Turn off machine and examine if there are any obstructions the wheels motors. Also, verify the iPong is on a level surface and isn’t vibrating and moving around.

- What to do with all the balls lying around on the floor?